# In Pursuit of an Iterative Path Toward Small Business Technology Transfer Commercialization

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#### **About Us**

#### **Jennie Larry Johnson**

- Project Manager
- Product Development Consultant
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- Skilled Trainer
- Grant Writer
- Philanthropist
- Ph.D. Candidate @
   University of North Texas
   Department of Learning Technology
- Area of Interest: Workforce Development & Leadership



- Software Engr.
- Project Manager
- Technical Writer
- Philanthropist.
- Global School Developer
- Originator
- Ph.D. Candidate @
   University of North Texas
   Department of Learning Technology
- Area of Interest: Al in Education



### **Presentation Purpose**

#### Presentation objectives are to provide:

- 1. Overview of Small Business Technology Transfer program (STTR)
- 2. Identification of a STTR soft system current problem and creation of rich picture of the issue
- 3. Present a conceptual model for addressing the issue and comparing it with the "real world" and current STTR environment
- 4. Suggest an implementation and evaluation plan

#### **Commercialization**

Commercialization. The process of developing products, processes, technologies, or services and the production and delivery (whether by the originating party or others) of the products, processes, technologies, or services for sale to or use by the Federal Government or commercial markets (U.S. Small Business Administration Office of Investment and Innovation, 2019)



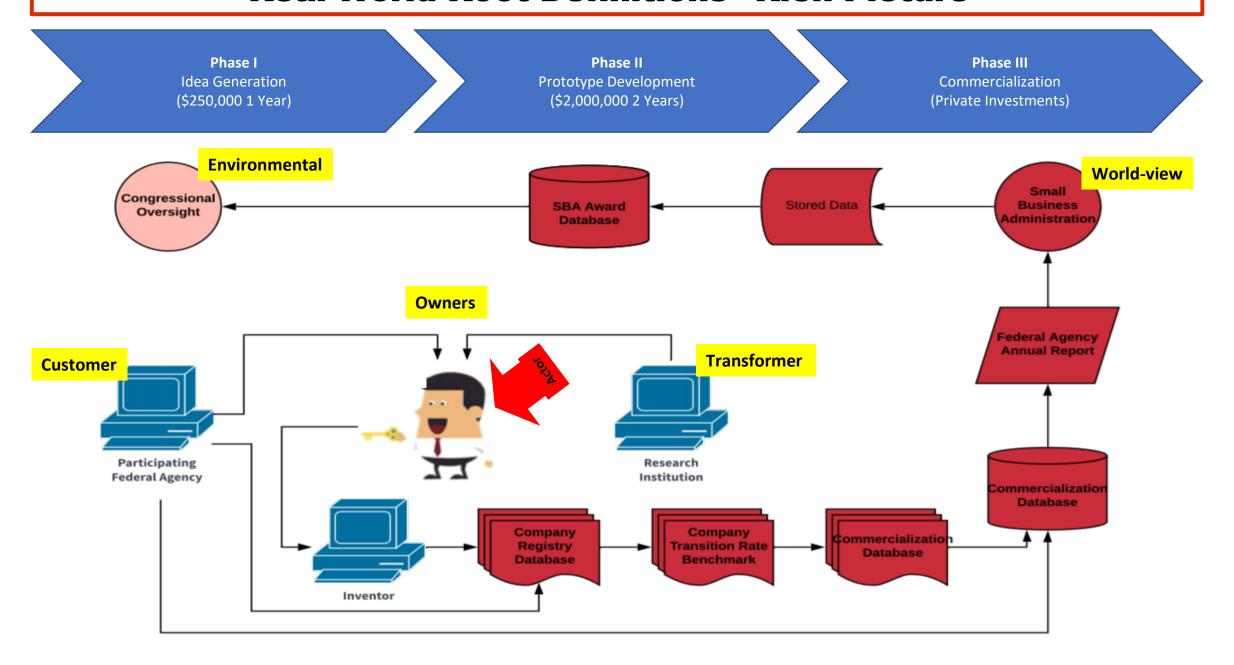
# **Problem Situation**

Inconsistencies and inaccuracies in the Small Business Administration's (SBA)
Commercialization database is making it hard to determine if American taxpayers are receiving returns on the millions the U.S. government invests while subsidizing small business innovation R&B projects.

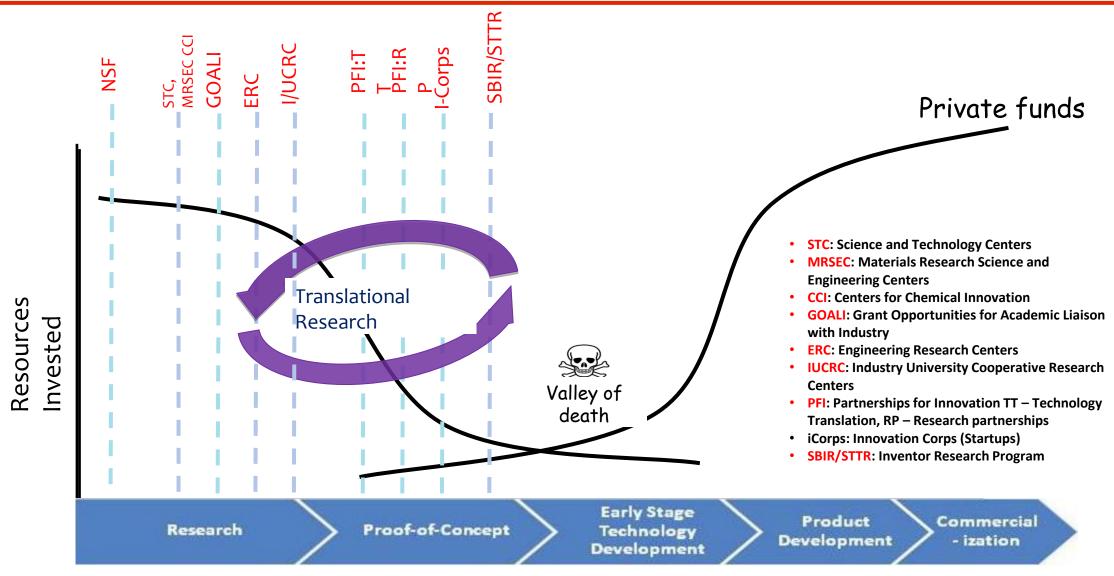
### **Problem Situation Expressed**

- \$166 million was invested in Small Business Technology Transfer (STTR) grants made awarded to 205 Inventories in FY2018 alone.
- The Government Accounting Office (GAO) audited SBA's STTR and SBIR programs between April 2017 and January 2018.
- The audit revealed inaccuracies, inconsistencies, and incompleteness in Transition Rate and Commercialization benchmark reporting.
- GAO concluded it is unreasonable to assume STTR awardee eligibility and performance using the unreliability data.
- GAO recommended corrective actions to increase the trustworthiness and dependability of the STTR/SBIR reporting.

#### **Real World Root Definitions "Rich Picture"**

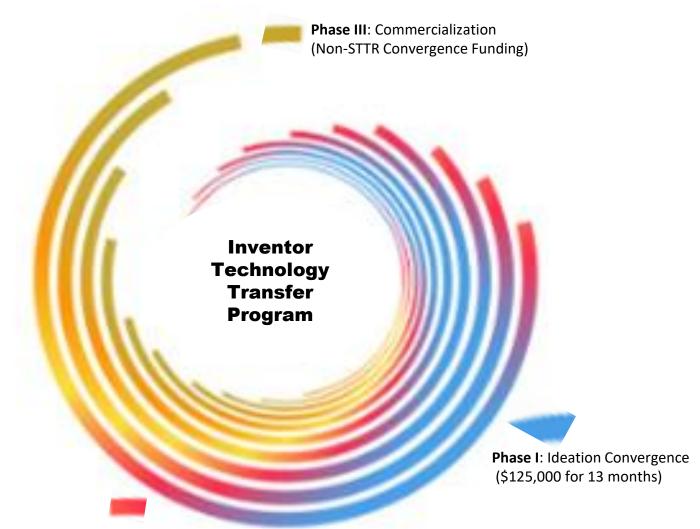


#### **Contextual and Political Considerations**



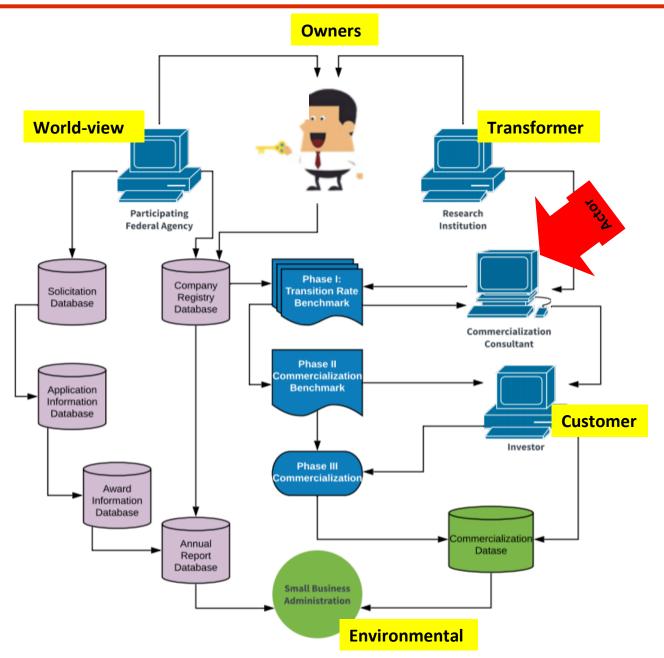
## **Conceptual Model Proposition**

Convergent Iterative STTR
Hermeneutic Ecosystem
With integrated
Innovation Ecosystem



**Phase II**: Prototype Development (\$750,000 for 24 months)

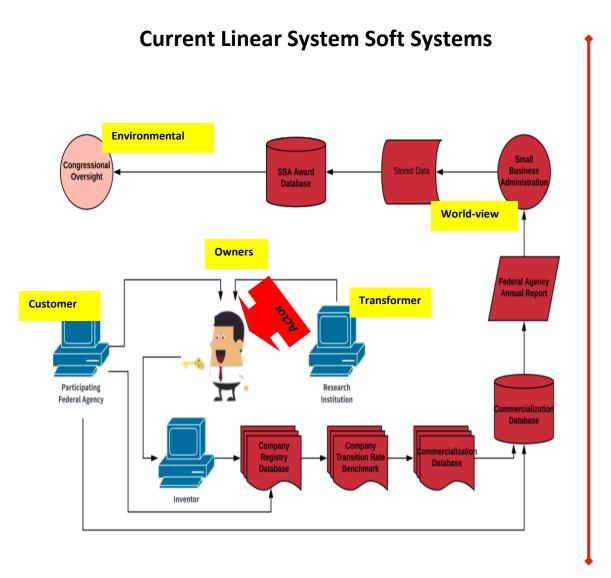
#### **Conceptual Human Activity System**



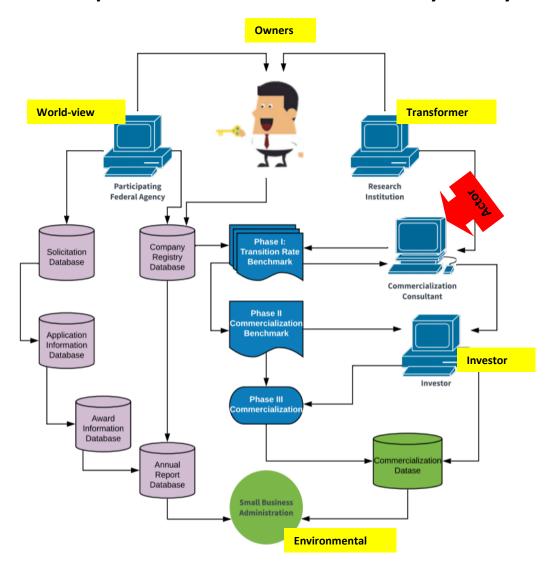
## Hermeneutic Human Activity System Conceptual Locus of Control Shift

- Business Ecosystem
  - Iterative investor "Voice of Commercialization" inputs
- Knowledge Ecosystem
  - Inventor at the "Center of Control"
  - Increased accountability for research institution
- Innovation Ecosystem
  - Third-party innovation consultant as coordinator of people, skills, materials, costs, and communication protocols

#### **STTR Soft Systems Model Comparisons**



#### **Conceptual Hermeneutic Human Activity Soft System**



#### **STTR Soft Systems Model Comparisons**

#### **Current Linear System Soft Systems**

- Linear system
- Minimum checks and balances
- Little oversight and monitoring
- Vaguely-defined commercialization input
- Incomplete, inaccurate, inconsistent commercialization reporting

#### **Conceptual Human Activity Soft System**

- Iterative hermeneutic Cycle
- Galbraith' (2016) "Star Model" focus of control framework
- Increased supports for Small Business
   Concern during all three phases
- Third-party performance and data monitoring.

## Inventor Technology Transfer Human Activity System Implementation

Small Business Technology Transfer Program Quality Improvement Plan

Soft System Methodology Program Implementation	Project Start:	Mon, 10/7/2019																				
	Display Week:	1					Oct 14, 2019		Oct 21, 2019		Oct 28, 2019		Nov 4, 2019		No	Nov 11, 2019		Nov 18, 2019		Nov 25, 2019		
Learning Outcomes	PROGRESS	START	END	7 8 9 M T W	T F S S	6 M T W	T F S	s M T W	T F S	s M T	# # 1 W T F	S S I	1 T W	T F S	# # S M	# # # T W T	F S S	M T	w T	F S S	M T	# # # # W T F S
Phase 1: Problem confirmation	0%	10/7/19	10/31/19																			
1.0 Beta test conceputal model	0%	11/1/19	3/31/20																			
2.0 Make necessary modifications	0%	4/1/20	4/30/20																			
3.0 Retest model	0%	5/1/20	5/31/20																			
4.0 Implement pilot	0%	9/1/20	1/31/20																			
5.0 Make necessary adjustments	0%	2/1/20	2/28/20																			
6.0 Go live	0%	3/1/20	6/30/20																			
7.0 Begin monitoring and reporting	0%	3/1/20	7/31/20																			
8.0 Year 1 Close-out Report	0%	8/1/20	8/31/20																			

#### **Inferences and Recommendations**

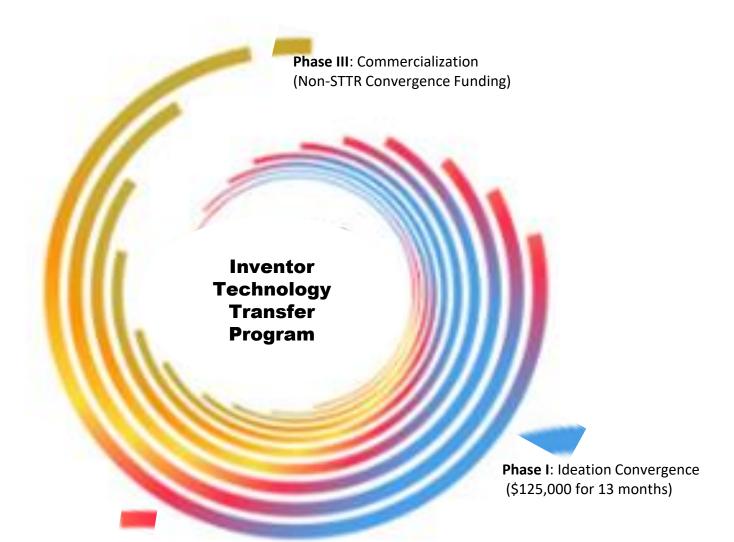
#### • Inferences:

 Iterative STTR ecosystem could improve accuracy of data collection and reporting.

#### Recommendations:

- 1. Adopt iterative STTR innovation ecosystem model
- 2. Integrated innovation ecosystem gatekeeper
- 3. Shared Transition Rate Benchmark and Phase II Commercialization Benchmark performance accountability
- 4. Increased milestone performance monitoring
- 5. Future research to exam beta test outcomes

#### **Questions?**



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**Phase II**: Prototype Development (\$750,000 for 24 months)

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